

Instructional Design Experience

- 2012 to Current - Continuing Studies at RRU needed to expand their Employment Skills Acquisition offerings to include computer-based skills. I was given ~2 months to design, develop and deliver a seven week Business Technology Certificate (BTC) course. The BTC was run 4 times. Learners stated that the program was successful at helping them gain computer skills to enhance and strengthen their employability.
- 2011 - FortisAlberta [one word] had to develop 15 ILT courses quickly. Short timelines demanded the use of new technology to meet their deadlines. I supplied that technology, worked as an ID and provided MS Office support to the ID team so they too could meet these deadlines.
- 2008 - Force10 Networks Inc - CA USA, required a new web-based certification courses to support new network products. I worked remotely with their SME's to design and develop a number of these courses.
- 2007 to 2008 - Cisco Networking Academy - TX USA provides Cisco Certified Network Associate (CCNA) learning for 1 million K-12 and College learners worldwide. I worked in-person and remotely with multi-disciplined teams to design and develop parts of the CCNA web-based curriculum.
- 2000 to 2007 - Cisco Systems Inc - CA USA, manufactures networking products and often acquires businesses. As a part of a multi-disciplined team I worked with these businesses to develop and transition existing learning consistent with Cisco standards. This content was typically delivered using a mix of blended, ILT, teleconference and web-based conferencing tools. I also delivered many train-the-trainer sessions.

Teaching and Facilitation Experience

- 2012 to Current - Teaching the Business Technology Certificate at Royal Roads University.
- 2010 to Current - Providing teaching services to RRU for MS Office software.
- 2007 - Provided instructor services for the train the trainer and the beta delivery of the Cisco NAC security course. Instruction was delivered using a blended model consisting of, ILT, teleconference and web-based conferencing.
- 2002 - Provided facilitation services for Cisco World Wide Sales Force Development. Facilitation sessions were conducted in person, using teleconference and web-based conferencing tools to document VOIP competencies.
- 2000 - Designed, developed and taught the Relational Database Management Systems course (Oracle - PL/SQL focused) for University of Victoria Continuing Studies.
- 1995 to 2001 - Provided teaching services for Microsoft products and Oracle database products for the Victoria office of a national software training firm variously called (SHL, Global Knowledge, Nexient)

Learning Technology Experience

- 2011 - FortisBC wanted to implement a learning content management system (LCMS). I provided the analysis to enable FortisBC to focus on implementing existing learning content development methodologies rather than purchasing new and expensive technology before they were ready to use it effectively.
- 2009 - Cisco Networking Academy asked me to evaluate how best to implement standards-based learning content development (IMS, SCORM) and to examine the emerging trends in mobile learning and personalization in tools such as Moodle, Sakai and WikiEducator. My analysis help guide Cisco to adopt the IMS CP specification and to continue to use CODIT technology as a front-end to their new LMS (Canvas).
- 2002 - Cisco System ID's were taking too long to develop certification question banks. I developed an MS Word tool so Cisco ID's can manage and easily export questions into an Oracle-based assessment management tool.
- 2000 to 2014 - Tedious error-prone learning content development tasks needed to be eliminated during fast-paced learning content development efforts. I designed, developed, implemented and continue to support a VBA/C#/XML/OOXML/XHTML MS Office tool suite called CODIT. This tool is used at FortisAlberta, Cisco Networking Academy and by various private IDs. I am currently transitioning this tool to support Microsoft's Office JavaScript API and HTML5 tools.

Formal Education

- 2002 - Masters of Arts Distributed Learning, Royal Roads University BC
- 1982 - Bachelor of Arts, Joint Major in Commerce and Economics, Simon Fraser University BC
- 1976 - Senior Matriculation, John F. Ross C.V.I., Guelph Ontario

References

- Supplied on request